

## **QUALITY POLICY**

CC Pines Pty Ltd is committed to the implementation of our Quality Management System which allows us to maximise our efficiency and productivity to meet the company's goals and objectives of customer satisfaction, employee satisfaction and profitability.

To achieve these goals, the company will maintain our Quality Management System in accordance with AS/NZS ISO 9001:2008 which will be applied to the processes we follow in order to provide products and services to our customers.

This Quality Management System is the assurance that CC Pines Pty Ltd will conduct our business with due regards to contractual, legal and regulatory requirements, providing services that consistently meet the needs and expectations of our clients.

We believe that the provision of quality based products and services will provide the cornerstone for future competitive advantage, enhance our reputation and promote our long term success, thus providing a stable base for ongoing client and employee satisfaction.

All management, staff and subcontractors are informed of this quality policy and of their responsibility to comply with the requirements of our Quality Management System.